

oVice Subprocessor Terms and Conditions

Last updated: June 17, 2024

oVice, Inc. (the “**Company**”) and its affiliates engage third-party subprocessors and the Company’s affiliates to provide the virtual space “oVice” and various types of relevant service (collectively, the “**Service**”, including free service provided as a trial) to a Subscriber. A subprocessor is a third-party processor engaged by the Company or in some cases, the Company’s affiliate, which receives data from the Company and processes personal data on behalf of the Company’s Subscribers.

As a condition of permitting a subprocessor to process personal data, the Company (and its affiliates as applicable) will enter into a written agreement with each subprocessor containing data protection obligations at least as protective as the technical and organizational measures the Company has put into place to protect customer personal data from accidental or unlawful destruction, loss, alteration, or unauthorized disclosure or access.

For the processing of personal data by each sub-processor, please refer to the reference terms and conditions of each sub-processor listed in "1. Subprocessors" below.

1. Subprocessors

Entity Name	Amazon Web Services, Inc.
Entity Country	United States
Subprocessing Activity	① Cloud Computing Service ② Saving Conference Room Recordings
Reference Terms and Conditions, etc.	<ul style="list-style-type: none">• AWS Customer Agreement• AWS Service Terms• Privacy Notice• AWS Data Processing Addendum• AWS Supplementary Addendum

Entity Name	Amplitude, Inc.
Entity Country	United States
Subprocessing Activity	Event Tracking and Analysis
Reference Terms and Conditions, etc.	<ul style="list-style-type: none">• Amplitude, Inc. Main Service Agreement• Terms of Service• Privacy Notice• Data Processing Addendum to the MSA• Data Processing Addendum to the Terms of Service

Entity Name	Datadog, Inc.
Entity Country	United States
Subprocessing Activity	Monitoring and Analysis
Reference Terms and	<ul style="list-style-type: none">• Master Subscription Agreement

Conditions, etc.	<ul style="list-style-type: none"> • Website Terms of Use • Privacy Policy • Data Processing Addendum
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Entity Name	Functional Software, Inc. (d/b/a Sentry)
Entity Country	United States
Subprocessing Activity	Error Monitoring and Log Management
Reference Terms and Conditions, etc.	<ul style="list-style-type: none"> • Terms of Service • Privacy Policy • Data Processing Addendum • Business Associate Amendment

Entity Name	Google LLC
Entity Country	United States
Subprocessing Activity	<ul style="list-style-type: none"> ① Google Analytics (Analysis Tool) ② Google Speech-to-Text API (Automatic Speech Recognition) ③ Google Translation API (Automatic Translation)
Reference Terms and Conditions, etc.	<ul style="list-style-type: none"> ① Google Analytics (Analysis Tool) <ul style="list-style-type: none"> • Google Analytics Terms of Service • Privacy Policy ② Google Speech-to-Text API (Automatic Speech Recognition) ✓ ③ Google Translation API (Automatic Translation) <ul style="list-style-type: none"> • Google Cloud Platform Terms of Service • Google Cloud Privacy Notice • Cloud Data Processing Addendum (Customers) • Data usage FAQ (Google Speech-to-Text API) • Data usage FAQ (Google Translation API)

Entity Name	OpenAI, LLC
Entity Country	United States
Subprocessing Activity	ChatGChatGPT API (Minutes Creation)
Reference Terms and Conditions, etc.	<ul style="list-style-type: none"> • Terms of Use • Service Terms • Business Terms • Privacy Policy • Data Processing Addendum

Entity Name	Microsoft Corporation
Entity Country	United States
Subprocessing Activity	Microsoft Clarity (Monitoring and Analysis)
Reference Terms and Conditions, etc.	<ul style="list-style-type: none"> • Microsoft Clarity documentation • learn.microsoft.com - Terms of Use • Microsoft Privacy Statement

2. Updates

Date of Change	Change	Notes
June 17, 2024	ovice Subprocessor Terms and	Added Subprocessors

	Conditions Revised	
June 14, 2023	ovice Subprocessor Terms and Conditions Formulated	

As the Company continues to grow, we may decide to work with new Subprocessors and will provide you with notice at the Service Notifications of ovice Help Center when that happens as required under your applicable agreement with the Company.

Service Notifications : <https://help.ovice.com/hc/en-us/sections/12995282615321>